



# 2025-08-28\_\_RateRight\_\_Safety\_and\_Co mpliance\_Guidelines\_\_v03

## RateRight Pty Ltd – Safety and Compliance Guidelines

### Company Details

- Company: RateRight Pty Ltd
- ACN: 689 397 582 | ABN: 46 689 397 582
- Registered Office: Level 1, 457-459 Elizabeth Street, Surry Hills NSW 2010
- Governing Law: NSW, Australia
- Effective Date: 28 August 2025 | Version: v03

### Scope

These Guidelines clarify how safety responsibilities are allocated under the **Work Health and Safety Act 2011 (NSW)** and related construction regulations. RateRight provides only a digital platform and escrow service. We are **not an employer, labour-hire agency, or site controller**.

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## 1. Our Role

- Provide technology tools (job posting, contracts, messaging, payments).
  - Facilitate matching between hirers and independent contractors.
  - Do **not** control worksites, methods, or outcomes.
  - Accept no direct liability for site safety incidents, to the extent permitted by law.
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## 2. Worker Responsibilities

- Hold a valid ABN and relevant trade licences.
  - Maintain public liability insurance (minimum \$10m).
  - Carry out work in compliance with WHS laws and industry standards.
  - Use personal protective equipment (PPE) and follow training requirements (e.g., White Card).
  - Immediately report notifiable incidents to **SafeWork NSW** (serious injury, illness, dangerous occurrence).
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### 3. Hirer Responsibilities

- Provide a safe and compliant worksite.
  - Confirm worker licences and insurance before engagement.
  - Ensure site hazards are identified and controlled (falls, electrical, excavation, plant/machinery).
  - Cooperate with workers in maintaining WHS compliance.
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### 4. Safe Practices

- **PPE:** Workers must wear PPE appropriate for their trade (e.g., helmets, harnesses, gloves).
  - **High-risk construction work:** must have a Safe Work Method Statement (SWMS).
  - **Electrical work:** comply with AS/NZS 3012 standards.
  - **Confined spaces:** comply with AS 2865.
  - **Plant & equipment:** only licensed operators may use heavy machinery.
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### 5. Incident Reporting

- Workers: notify hirer immediately of hazards or incidents.
  - Hirers: must report notifiable incidents to SafeWork NSW (13 10 50 or online) as required by law.
  - Keep records of incidents, near misses, and safety meetings.
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## 6. Platform Enforcement

- Users breaching safety obligations may face account suspension or removal.
  - RateRight may share information with regulators if required by law.
  - Repeated safety failures may lead to permanent removal from the Platform.
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### Document Control

Prepared for: RateRight Pty Ltd | ACN: 689 397 582 | ABN: 46 689 397 582

Classification: Internal / Legal Reference

Governing Law: NSW, Australia

Next Review: 28 August 2026 or earlier if WHS laws change